



JHF REMAINS OPEN FOR BUSINESS!

To our Valued Customers, Partners, and Friends,

On Friday, March 20, the state of Illinois issued a Shelter in Place Order.
On Saturday March 21, St Louis City and County issued a similar Order.

JHF is deemed an essential business and our facility in St. Louis remains open for business.

Being an Employee Owned company we remain committed and focused on providing the highest level of customer service. JHF is committed to ensure there is no disruption of our products and services from us or any of our supply chain partners.

JHF has a large inventory of products on the shelf! Our team of dedicated employee owners are ready, willing and able to work with our customers through these difficult times!

The impact caused by COVID-19 to our local and the global community, along with the response, is evolving rapidly. JHF is monitoring the situation closely and ensuring internal measures are put in place to protect the health and safety of our employee owners while at the same time serving our customer's needs.

JHF is doing the following:

- Some of our office staff will work remote and handle normal administrative functions including phone calls, order processing, engineering, technical support, and accounting. You can reach everyone at their usual direct phone number and email. You can also contact us through our main number 314-427-0600 or by email at insidesales@jhf.com
- Our Service Technicians will continue to be dispatched remotely from their homes. Our internal Manufacturing, Repair, & Order Fulfillment staff will continue to operate in our St. Louis facility.

Feel free to contact us at 314-427-0600, or insidesales@jhf.com if you have any questions, or if we can be of any assistance. We appreciate your business and friendship; we are here to do what we can to help support.

Respectfully,

Richard Gau
President / CEO
John Henry Foster Company.