



## Desktop Support Technician

We are looking for a skilled and knowledgeable **Desktop Support Technician** to join our team.

### Job Description

- Provide first contact point via email and telephone for all internal system/technology problems
- Provide first contact point support for Microsoft Dynamics AX ERP application
- Maintain information on open incidents and regularly communicate status to all affected parties
- Provide support/maintenance for existing John Henry Foster applications
- Deploy and configure new computers, tablets, and phones as needed
- Install new applications/software or reinstall existing applications/software on computers, tablets, and phones as needed
- Complete all project and maintenance related tasks on time as assigned by management
- Perform all other duties as assigned

### What we look for:

- Associates degree in related discipline or equivalent combination of education and experience
- Prior experience with Microsoft Dynamics AX and/or helpdesk ticketing system (Spiceworks or Track-It) is a plus
- Excellent customer service, time management, and multi-tasking skills

### About John Henry Foster

John Henry Foster Company is an Employee-Owned Full-Line fluid power distributor and service provider and is the Midwest leader in fluid power sales. We have been serving our customers for over 75 years! To learn more about us, please visit [www.jhf.com](http://www.jhf.com).

### Benefits

We offer a competitive salary with excellent benefits which include: medical, dental, vision, life, 401(k) with company contribution, Employee Stock Ownership Plan, tuition reimbursement, paid time off, paid holidays, and much more!

### To Apply

If you meet the requirements, please send us a current resume along with salary expectations to [careers@jhf.com](mailto:careers@jhf.com)

JHF Co. is drug free and is committed to employing a diverse workforce. EOE/F/M/D/V